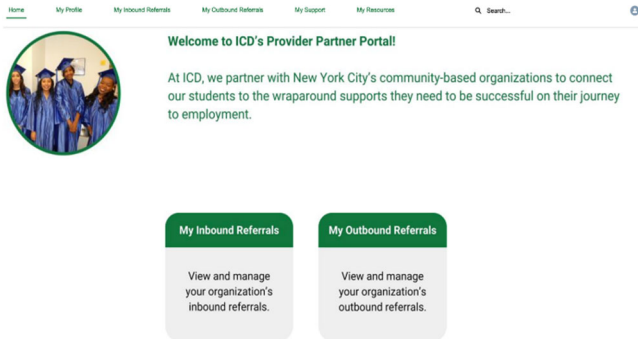


About ICD – Institute for Career Development

ICD is a nonprofit workforce development organization for people with disabilities. Founded in 1917 and based in New York City, ICD specializes in assisting individuals as they prepare for and navigate career pathways at all stages of life from high school through adulthood. ICD’s mission is to advance workforce accessibility for youth and adults with disabilities in New York City.

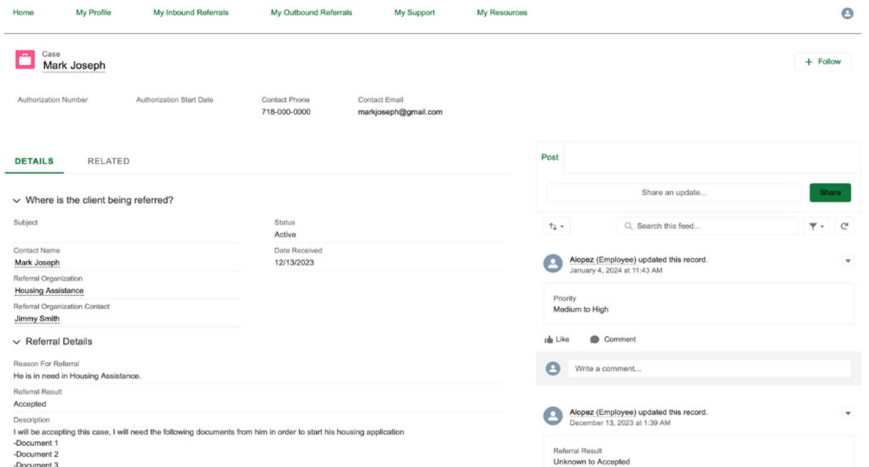


What problem is ICD trying to solve?

Every year thousands of individuals with disabilities begin their career journeys without the necessary resources they need to access gainful employment. To combat this, ICD and its community-based organization (CBO) partners will collaborate to remove obstacles to accessing the career development and employment services needed to support individuals with disabilities in obtaining and retaining career-track employment.

What is the CBO Partner Portal?

ICD’s CBO Partner Portal is a specialized online referral platform that provides an optimized way to facilitate and manage inbound and outbound referrals between ICD and partner CBOs. CBO partners can refer clients to ICD for services such as vocational evaluation, training, wraparound services, etc. Likewise, ICD can refer client to CBO partners for food pantry, housing, transportation, and more.



How will the Provider Partner Portal benefit my CBO and the people we serve?

- **ICD’s Provider Partner Portal provides direct access for CBOs to maintain open and organized lines of communication.** The portal utilizes an easy-to-read format seen only by ICD and the referring partner about expected deliverables and desired outcomes for each referral. Information can include services offered, client needs, referrals, and next steps.
- **ICD’s Provider Partner Portal is user-friendly and well-documented.** The referring partner can directly email select information from the referral package to the client, such as the referral partner address/directions and any other pertinent information they may need to bring to their scheduled appointment.
- **ICD’s Provider Partner Portal provides real-time ability to monitor deliverables and outcomes.** For each referral that is linked to a client contact and partner account, CBO partners can monitor progress based on the most recent status report. Additionally, CBO partners can create associated tasks and calendar events, as well as target dates for completion.

If you’d like to be an ICD partner and be able to refer clients to us and for ICD to refer clients to you – with full access to the CBO Partner Portal, please email us at info@icdnyc.org!